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Complaint Form

At Village Settlements, Inc. we take all complaints seriously. Customers with a complaint can reach our office in one of three ways, those being by phone, letter or e-mail. Click here for the access points:

<http://www.villagesettlements.com/complaint-form/> All complaints go directly to the President of the Company, who then assigns a case number to each case, which is logged in. Complaints must be addressed immediately and resolved within 30 days, where reasonably practical. A complaint can be filed on the below form and delivered to David Parker, President, Village Settlements, Inc., 177 Kentlands Blvd, Gaithersburg, MD, 20878, or e-mailed to dparker@villagesettlements.com or faxed to 301-590-9300.

Complaint# _____ (to be completed by Village Settlements)

Name _____

Mailing Address _____

Phone Contacts _____

Village File Number _____

Date of Settlement, if applicable _____

Description of Complaint (add additional pages if necessary)

How would you like your Complaint to be resolved?

Your signature and date _____